



Department of Health

ANDREW M. CUOMO
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HOWARD A. ZUCKER, M.D., J.D.
Commissioner

LISA J. PINO, M.A., J.D.
Executive Deputy Commissioner

July 31, 2020

DAL: DAL 20-19
SUBJECT: ACF Legal Services Agencies and
Community Resources Providing
Resident Advocacy Services Guide

Dear Adult Care Facility Administrator:

This letter is to inform you that the Adult Care Facility (ACF) Legal Services Agencies and Community Resources Providing Resident Advocacy Services Guide (“Guide”) has been updated, reordered and revised with the most current information, including free legal and resident advocacy services and Office for the Aging contacts located at the end of the Guide. Please update your copy with this information.

ACF Regulations found in 18 NYCCR §§487.5(f)(5), 488.5(e)(7) and 490.5(f)(7) require that “...in addition to the prescribed termination notice, the operator shall furnish to the resident a list of agencies, including the Long Term Care Ombudsman Program, providing free legal services and agencies engaged in resident advocacy services within the geographic vicinity of the facility. Such lists must be provided or approved by the Department and shall include names, addresses and telephone numbers...” Operators are responsible to review the information in the Guide for accuracy prior to providing it to the resident.

Annually, the Division of ACF and Assisted Living Surveillance reviews the information contained in the Guide and updates as appropriate. If additional agencies are identified or other updates are necessary, please contact Ms. Kristen Pergolino, of my staff, at (518) 408-1133 or via email to acfinfo@health.ny.gov.

Sincerely,

Heidi L. Hayes, Acting Director
Division of Adult Care Facility
and Assisted Living Surveillance

Enclosure

cc: B. Barrington
P. Hasan
J. Pinto
N. Nickason
J. Van Dyke
K. Pergolino